GOVERNMENT OF ANDHRA PRADESH
A B S T R A C T

MA&UD – Phones – Maintenance of Inter-cum-Telephones in the Municipal Administration and Urban Development Department for one year – Orders – Issued.

MUNICIPAL ADMINISTRATION & URBAN DEVELOPMENT (OP.2) DEPARTMENT

G.O.RT.No. 598 Dated:14.09.2015.
Read the following:-

PTS/Municipal–Admin/2015-2016/04 of M/s. Pioneer Telecom Services, Hyderabad, DATED 0505.2015.

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O R D E R:

In the reference read above, M/s. Pioneer Telecom Services have informed that the Annual Maintenance Contract was expired on 01.06.2015 and has to be renewed for the further period from 02.06.2015 to 01.06.2016 and requested to enter into Annual Maintenance Contract with them for an amount of Rs.29,100/- per annum including Service Tax, VAT.

2. Government after careful examination of the matter hereby permit M/s. Pioneer Telecom Services, for Annual Maintenance Contract with an amount of Rs.29,100/- towards maintenance of the Intercom Telephone Systems installed in the Department for a period of one year with effect from 02.06.2015 to 01.06.2016.

3. Government accordingly hereby sanction an amount of Rs.29,100/- (Rupees twenty nine thousand one hundred only) towards maintenance of Intercom Telephone Systems, to M/s.Pioneer Telecom Services, Hyderabad.

4. M/s. Pioneer Telecom Services is, therefore, requested to execute an agreement bond for maintenance of Systems of the MA&UD Department. The terms and conditions stipulated in the annexure to this order shall be abided by the agency concerned during the contract tenure for one year i.e., 02.06.2015 to 01.06.2016.

6. The above expenditure shall be debited to “2251 – Secretariat Social Services – MH 090 – Secretariat – SH (07) – MA&UD Department – 130 – Office Expenses – 131 – Other Office expenses.

7. The M.A. & U.D. (Claims) Department shall draw the amount sanctioned in Para (3) above, to M/s. Pioneer Telecom Services, Hyderabad.

8. This order does not require the concurrence of Finance Department as per the orders in force.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

R.KARIKAL VALAVEN
PRINCIPAL SECRETARY TO GOVERNMENT

To
M/s.Pioneer Telecom Services,
H./No.8-2-268/A/1/7, Plot No.4,
Road No.3, Banjara Hills,
Hyderabad – 500 034.
Copy to:
All Senior Officers in MA&UD Department.
The Deputy Pay and Accounts Officer,
Secretariat Branch, Hyderabad.

//FORWARDED : BY RDER //

SECTION OFFICER

C.No.6537/OP.2/2015

ANNEXURE TO G.O.RT.No. 598, MA & UD (OP.2) Dept., Dated:14.09.2015

Terms and Conditions of the contract:

1. Periodic maintenance calls shall be made once in a quarter.
2. Complaints shall be attended to within 24 hours of receipt barring unforeseen circumstances.
3. The maintenance services will normally be offered between 9.30 A.M to 6.00 P.M on week days except all Sundays, Second Saturdays and all public holidays. Any complaint registered after 4.00 PM on any working day will normally be attended only on the next working day.
4. System should be in working condition at the time of commencement of AMC.
5. Costs of electronic spare parts replaced during repairs are included in the AMC charges quoted above. However this does not apply for cable and all fragile parts like plastic parts, rosette boxes, IPMS and Line Protection Units etc.
6. Service Charges for providing new connection / Shifting of extension or P&T line and rectification of cable faults shall be charged extra as the same are not covered under A.M.C.
7. No responsibility shall be taken for damage occurring due to lightning, over voltage, negligence, mishandling, pests, acts of god and shifting of the system by unauthorized personnel.
8. All works undertake after the AMC period will be treated as Call Basis and shall be charged extra as per our call basis charges.
9. Payment should be made Quarterly in advance.
10. This Contract is valid for the period from 02-06-2015 to 01-06-2016,
11. Taxes as applicable (Presently Service Tax @ 12.36% and AP VAT @ 5%).

SECTION OFFICER